

# Transcription and Captioning

## ENLASO's Multilingual Voice-Over Solutions

Web site voice-overs  
E-Learning software  
Computer games  
Flash and Multimedia courses  
PowerPoint presentations  
Medical narration  
Corporate training videos and audio  
Telephone IVR (Interactive Voice Response)  
Multilingual CD Rom and DVD presentations  
Audio localization  
Demonstration and instruction materials  
Quality Assurance and testing  
Multiple file format output  
Voice talent casting  
Bilingual directors  
Specialized teams  
Project management

ENLASO offers useful voice-to-text solutions, including transcription, real-time or offline closed captioning, and translation and subtitling services. Our professionals convert your source materials into accurate and cost-effective captions and transcripts. While we provide transcription and captioning services for customers in any market, we specialize in the following areas: Healthcare/Medical, Education, Banking/Financial, Insurance, Energy/Utilities, Travel/Hospitality, Media/Entertainment, Legal/Law Enforcement, Telecom, Government, Retail, and Technology.

## Transcripts in Any Language

We can transcribe content in over 100 languages and can even translate the transcription into any other language.

- Verbatim transcriptions, with or without “filler” words.
- In any audio or video format.
- With time-stamping of script, if desired.

## Offline Captioning and Subtitling

We use cutting edge software and hardware to caption your video recordings. Offline Captioning is preferred when the highest accuracy translation is required.

- We can add captions to over twenty different video formats, including: SRT, TTML, and VTT.
- Subtitles available in over 100 languages with locale-specific character fonts.
- We have multiple options for submitting your video content.

## Real-Time Closed Captioning Services

Fully customizable real-time captioning is important if your audience includes individuals who are hearing impaired, have English as a second language, or tune in with the volume muted.

- Real-time captioning for television broadcasts and Webcasts.
- Real-time captioning of classes, meetings, Webinars, podcasts, and trainings.
- Real-time captioning available in both English and Spanish.

## Contact ENLASO

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## ENLASO Offices

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Main Production Office  
in Boulder, CO with  
additional offices on East  
and West Coasts.

## Real-Time Transcripts

Use real-time transcriptions when an instant, rough transcript is required.

- You can access real-time, unedited text transcripts immediately, or archive it for future reference.
- We offer real-time, unedited transcripts available in both English and Spanish.

## Focus on Dependability, Accuracy, and Fast Turnaround

ENLASO's proven processes and specialized teams ensure that we deliver high-quality, effective results.

## Confidentiality

ENLASO is equipped to handle confidential information, including data protected by HIPAA regulations. Our transcriptionists sign non-disclosure and confidentiality agreements. To further protect confidential information, all files are stored on a central server, and transcriptionists only access the audio by connecting to the server. No files are transferred or downloaded between ENLASO and the transcriptionists.

## ISO 9001:2008 Certified Language Service Provider

ENLASO is an ISO 9001:2008 certified language service provider with robust quality and customer service processes. With stringent processes at every organizational level and project milestone, ISO 9001 certification recognizes ENLASO's rigorous linguistic selection process, employee training, customer-focused account and project management, and customer service practices. In the eyes of international regulatory bodies, ENLASO's ISO 9001 certified processes are equivalent to having an in-house translation and localization department.

For more information or to request a quote for a multilingual voice-over project, please contact us by phone at (866) 415-6820 or by e-mail at: [marketing@enlaso.com](mailto:marketing@enlaso.com).



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